

BHR Systems Urgent Care Board (UCB) Briefing	Meeting dated - 28 April 2014
	Venue – Beckett's House, Ilford
Summary of paper	This paper provides a summary of the key issues discussed at the April Urgent Care Board meeting. The meeting was chaired by Conor Burke (Chief Accountable Officer, BHR CCGs) and attended by members as per the Terms of Reference.

Agenda	Key issues raised
BHRUT Improvement Plan	The Trust presented an updated draft of the Improvement Plan which was welcomed and strongly supported by all members. A final version of the plan will be presented at the next meeting.
A&E threshold funds	The proposals for the use of the A&E threshold funds were presented at the meeting. A number of projects from 13/14 have now been mainstreamed into contracts.
Review of winter template submission	A paper was presented on the review of 13/14 winter funds before submission to NHS England.
Urgent Care dashboard – an update on the performance of metrics that contribute to A&E performance.	Members received the latest update of the dashboard. The highlights noted were: <ul style="list-style-type: none"> • A&E performance at the Trust this Easter has improved compared to the previous year. • NHS 111 call responses have improved. • London Ambulance Service (LAS) conveyances have remained low and now in line with London performance. The LAS call-outs from nursing homes have shown a reduction. • Non elective admissions continue to be below plan. • Utilisation for the B&D primary care surge scheme and Havering weekend opening has improved. • An analysis of A&E attendance rate on Mondays was presented to further understand the issues causing the high attendance.
Priority workstreams – an update from each area	The following updates were provided for each workstream: <ul style="list-style-type: none"> • Recruitment – phasing for new candidates joining the Trust outlined. • 7 day working – the current winter schemes are being reviewed for impact. • Urgent Care Centre (UCC) utilisation – utilisation rates have improved. The 2014/15 contract will include a new service specification that meets the London Quality Standards. • Primary Care Development – the schemes are working well to reduce A&E attendance. Members were provided with an update on the successful Prime Minister's Challenge fund bid. • Joint Assessment and Discharge Service (JAD) – the project remains on track to start in June. • Frailty – members agreed for an update to be provided at the May meeting on the next steps of the frailty programme.
Urgent Care Procurement	An update was provided to members on the urgent care pathway procurement.
Publication of the London Quality Standards self assessment 2013	Members noted that the outcomes of the A&E audit held in 2013 was now published and the need to note areas for improvement.
AOB / Next meeting	Wednesday 21 st May 2014 (12pm – 2pm), Committee Room 2, Havering Town Hall